

8301 Ambassador Row Dallas, Texas 75247

## THE FABRICLEAN SUPPLY PLEDGE

We make it our primary goal to help our customers grow their business profitably We will always be ethical, professional and courteous We will try to be accurate and not make promises we cannot keep We follow the "Golden Rule" - to treat every customer the way we would want to be treated We are consistent and timely - the salesman and the driver show up at their appointed times We will try to be accurate and avoid making promises we might not be able to keep We try to follow up promptly when we do make a commitment We work at being good communicators, readily available and will return missed calls promptly We will know the customer's normal usage patterns, equipment, clientele and specific needs We have personal face-to-face longtime relationships with our customers – our friends We offer an extremely broad selection of supplies, offering true "One Stop Shopping" We are local – we support each other, our industry, our trade organizations and our community We are in the business of providing creative solutions to meet each customer's unique needs We are experts and our team has an unmatched depth of experience in the industry We are backed by a well-trained and caring office staff & operations team We try to plan ahead so we will not waste your valuable time We will always try to have something on sale to help you save money We will be persistent in earning the trust of our customers We will take the time to stop and ask for feedback – How can we serve you even better today?

FabriClean Affiliates: Texas		Oklahoma	Kansas	Arkansas	Louisiana
Dallas 800 442 7021	Amarillo 800 648 9665	Oklahoma City 800 654 4117	Lenexa 800 832 0096	Little Rock 800 482 1283	Baton Rouge 800 738 7380
Houston 800 233 4240	Buda (Austin) 888 301 4555	Tulsa 800 828 3481	Wichita 316 529 8555		